

ZELFSTANDIG MEDEWERKER

BEGINNEND LEIDINGGEVENDE

THEMA'S	Module A: Hospitality Basics A.1: This is the hospitality industry A.2: Starting in Hospitality A.3: Creating Balance	Module E: Human Resources E.1: Operations 1: HRM E.2: From Employee to Supervisor E.3: Supervisory Career Plan
	Module B: The Guest B.1: Guest Journey B.2: Hospitality Mindset B.3: Emotional Intelligence	Module F: Internal Control F.1: Operations 2: Planning & Control F.2: Supervising and Controlling in Hospitality F.3: DBE Research Plan
	Module C: Marketing C.1: Guest & Marketing C.2: Working in Hospitality C.3: Personal Leadership	Module G: Quality Control G.1: Quality Improvement: Planning G.2: Quality in Hospitality G.3: DBE Research Report / Qualifying Exam
	Module D: Entrepreneurship D.1: Entrepreneur & Resources D.2: Independently Working in Hospitality D.3: English Language	Module H: Change H.1: Quality Improvement: Change H.2: Enabling Change in Hospitality H.3: Supervisory Career Portfolio

*Het bovenstaande overzicht geeft een indicatie van het studieprogramma.
Het daadwerkelijke studieprogramma kan hiervan afwijken.